

Wagoner County RWD #6 Disconnect Policy

The District's disconnection policy is as follows:

1. Balance Due

- Bills come out on the 28th of the month, bills are due on the 15th of the following month, an interest charge of 6% of the current water bill will be added on the 16th along with a red late statement. If the 16th falls on a weekend, or any other day, the office may be closed, interest fees will be applied, and statements will be sent on the next business day. The district gives a 10-day grace period to pay the original bill and interest charges. Failure to pay the total balance due by the 10th day after the late statements were mailed will result in service disconnection.
- Members with an outstanding balance equal to or exceeding the minimum monthly meter charge will be shutoff.
- Balances below the minimum monthly meter charge for 28 days or less will be added to the next billing cycle.

2. Balance Due Over 60 Days

- Any member with an unpaid balance of \$0.01 or more over a 60-day period will have their water service disconnected.

3. Balance Due Over 90 Days & Forfeiture of Benefit Unit

- Members who carry a balance for more than 90 days will forfeit their Benefit Unit, in accordance with District bylaws.
- If the membership has been forfeited as per the districts by laws, membership will be reinstated within the first three months upon payment of all back charges plus 6% interest.
- Membership may be reinstated up to 6 months after forfeiture with Board approval.
- If reinstatement is denied, the membership will be terminated, requiring a new board-approved membership, and membership fee of \$2,000.00

4. Disconnection Fees & Reconnection Process

- A service fee of \$100.00 will be applied to all disconnected meters. If a meter must be physically pulled or re-installed an additional \$100.00 charge will be added.
 - The water service will be restored once all past due charges are paid in full.
 - Payments made after business hours requiring an employee call-out will incur an additional \$50.00 service charge, which must be paid along with other outstanding charges before reconnection.
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Bylaw Article 6 Section 6

“ Failure to pay the minimum monthly meter charge, or failure to pay for water used through a meter shall constitute a forfeiture of the Benefit Unit on behalf of which such failure occurs; Provided, that such Benefit Unit shall be reinstated if within three months after such failure all back charges are paid in full, plus 6% interest and reasonable labor charges necessary to effect such reconnections. Provided, further, that the Board may permit such re- instatement within six months after such failure upon payment of all back charges, plus 6% interest, and reasonable labor charges necessary to effect such reconnection; Provided, further, that if the defaulting water subscriber is a tenant , the time set out above shall not commence to run until the Secretary of the District has mailed, or caused to be mailed by registered or certified mail, notice of such default of the tenant to the landowner at his/her last known address as shown on the books of the District.”